

# Timberline Textured (white grain) & Timberline Smooth Fiberglass Entrance Doors

## Limited 25 Year Warranty

### WARRANTY COVERAGE:

The Timberline Textured (white grain) & Timberline Smooth Fiberglass Entrance doors, as distributed by Taylor Entrance Systems, is guaranteed free of defects in material and workmanship that might unreasonably affect its performance. The terms of this warranty extend from the first date of purchase at retail by the user for twenty-five years. **This warranty is for the original user and is non-transferable.**

### EXCLUSIONS FROM COVERAGE:

The terms of this expressed warranty exclude failures which are the result of or involve:

1. Accident, abuse or improper use.
2. Stress due to localized application of heat, movement of building or building components, or expansion or contraction of building or building components.
3. Damage due to freight carriers, common carriers, private transportation, or any other means of transportation or handling, after shipping from Taylor Entrance Systems.
4. Misapplication, faulty building construction or design, including but not limited to installation or use in areas of high humidity or high vibration.
5. Exposure of the Timberline door itself, to the elements, improper or insufficient handling, storage, installation, maintenance or service.
6. Fire, corrosive fumes, condensation damage, acts of God, and / or any events or actions beyond the control of Taylor Entrance Systems.
7. All components, parts, glass and labor supplied by parties other than Taylor Entrance Systems or its agents.
8. Taylor Entrance Systems will in no event be liable for labor or finish coating.

### WARRANTY CLAIM PROCEDURES:

In the event of a warranty claim, written notice of the defect must be sent by certified U.S. Mail to: Taylor Entrance Systems, 631 N. First Street, West Branch, MI 48661 immediately upon the discovery of the defect and only within the original warranty period.



The written notice must include the following:

- a. Door catalog number and description.
- b. Name and address of the owner and the installer.
- c. Proof of sale.
- d. Date of the owner's purchase.
- e. Place of purchase and from whom purchased.
- f. Detailed explanation of defect.
- g. Photograph of product and defect.

### REMEDIES:

If Taylor Entrance Systems believes the Timberline door is defective within the terms of the warranty, Taylor Entrance Systems will either:

- a. Repair the Timberline door without charge.
- b. Furnish a replacement Timberline door from stock (installation of the replacement doorlite not included), or
- c. Refund the purchase price of the Timberline door in lieu of furnishing a replacement.

If Taylor Entrance Systems elects to provide a replacement, the limited warranty of the replacement will extend only for the balance of the original warranty period. If the homeowner fails to provide satisfactory proof of the date of the purchase, the date of manufacture shall be used instead.

### LIMITATION OF REMEDIES:

The remedies set forth herein are the homeowner's exclusive remedies for breach of warranty. In no case shall Taylor Entrance Systems be liable to the homeowner or any other person for a general, incidental, or consequential damages. There is no other warranty, expressed or implied, including warranties of merchantability and fitness for a particular purpose, except as is set forth herein. No distributor, dealer or Taylor Entrance Systems representative has the authority to change or modify this warranty and in no instance shall Taylor Entrance Systems be responsible for indirect, consequential or incidental damages.